Speaker 3 ([13:13:30](https://www.rev.com/transcript-editor/shared/n06yqwE1tJ_d0H7ZI8AZsb--WAGsPGQ3Eklaa4Wpe7VMgG9QRdJiMs1Wj_GeVylNlrtn1fwSX0uBrk1mDmDbqk-3iBA?loadFrom=DocumentDeeplink&ts=0.15)):

Sound speed.

Speaker 1 ([13:13:30](https://www.rev.com/transcript-editor/shared/qy2kv4RayBt2DsY8qiX2uBCfrUiLVONOoy8gd_HrcIyREjfjS1TsipTukF6916l080vGcEuK5Z54HwFfYUK16dUWAxI?loadFrom=DocumentDeeplink&ts=0.99)):

All right. Sean, first things first, if I could just have you say and spell your first and last name and your title for me.

Sean Ramalho ([13:13:35](https://www.rev.com/transcript-editor/shared/VBm0XJ8DIz5AUObumGBrIJXjoCJtIEqUxCOGOLp1lpYl-0jbd_ZysdGibmJP0BLacE-fy8A_YZteovG-JCcM5d2G730?loadFrom=DocumentDeeplink&ts=5.79)):

Sure. First name, Sean, S-E-A-N. Last name, Ramalho, R-A-M-A-L-H-O. Executive Vice President, Enterprise Distribution.

Speaker 1 ([13:13:45](https://www.rev.com/transcript-editor/shared/T9aIHwQ_iioquXkl26uuOxMrQ-cfbKqmo76ddYY-1DW2VhqkFXs5R5pTl1XgjmC8Z2QffGtiAAXeo40S7Y_3Gf6jACc?loadFrom=DocumentDeeplink&ts=15.24)):

Great. Give me one second. I think I see a little boom shadow. Tell me a little bit about where we are and what are we doing out here.

Sean Ramalho ([13:14:12](https://www.rev.com/transcript-editor/shared/PRLrtxCf0Mu-BIc5JoPHAcZNQEHn5zVEX5q5SfS9XAjAS29miUWqLA0clVC5Xj_3J0o-BzqjMbsjZO5o87uIo2c3fRs?loadFrom=DocumentDeeplink&ts=20.67)):

Today. So we are in Chicago. We are partnering with Kaboom. It's an organization that we've been partnering with probably for the last 15 years. We build playgrounds for communities that are in need. It's a way for us to connect back with the community, give back, get our teams out, get them volunteering, get them connecting with those around them. So it's always been, it's a great opportunity for us to get out and connect with the community.

Speaker 1 ([13:14:37](https://www.rev.com/transcript-editor/shared/7uF19CY9wcKl8e3-3de5RYTnAnZ5uXTTJ0AvnNprfZcYyeQ-nVVXBX-BrWQWcXblrknOm4y0wxzepQek-jnJwOtYF-Q?loadFrom=DocumentDeeplink&ts=45.45)):

Tell me a little bit, I'd love to explore the word "community" a little bit. You have this village here that has these foster families and I mean, what do you think it means to the village, or what have you heard that it means from them to have all of these adults, all of these people coming from outside of their little neighborhood, to bring community in and show them that they care about them?

Sean Ramalho ([13:14:54](https://www.rev.com/transcript-editor/shared/pXSssySvWTn4DXBxxTsZV5VN0O9q73uIdrIwXNfaAUWdgDVdKD0Q_-hEjsMWyvHzaRhkm8kTzGx0Ol93JHK1bCifFho?loadFrom=DocumentDeeplink&ts=62.37)):

So community is important for us because we serve a plethora of customers and constituencies, and we think that the community that we serve is where we have our office locations. Having the folks out here, having our team members out here to partner with this organization, this community, I think it means a lot because it shows the people here that Travelers cares. The folks that work in Travelers, the company of Travelers. We care about those that we serve. We care about the community, we care about those around us, and this is a great way for us to show that.

Speaker 1 ([13:15:23](https://www.rev.com/transcript-editor/shared/xKhe7qAS1A_AsrcI6q6EYNn9oxns5spprnwuAHWvz00W76N07nqY1bh-WGRBIUvGu3GjBtFb8g5iGJkmq96tlwBO9SU?loadFrom=DocumentDeeplink&ts=91.17)):

Let's talk a little bit about the Travelers Promise. So you're kind of alluding to the very core of who Travelers is to be out in the communities where you work and play and live. Tell me a little bit about, this is the opportunity to kind of walk that walk, right?

Sean Ramalho ([13:15:35](https://www.rev.com/transcript-editor/shared/8g9rNM1gtlfSoKnyLD20dvY1Biyv2Z7RUa9VPQl9xUcvvvyzIXy7lw2hNF39xIPc5J88OC7cCKApSjrZC-70EFJpA0w?loadFrom=DocumentDeeplink&ts=103.65)):

Yeah. I mean, listen, it's very important for us as an organization to give back. It's very important for us to make sure that we show and demonstrate that it's not just about the business that we do, but it's about those that we serve, those that are around us, our employees, our employees' families, the places that our employees live. We form that deeper connection with our staff through the communities that we serve and the communities that they live in.

Speaker 1 ([13:16:00](https://www.rev.com/transcript-editor/shared/vtT1G1AT06k0Puhka5pyxJDY2sW5SJL7ojzOA59_CNpXDTrqUEZaQZXmi5_FIJNu7ALQGLGRmEz5hH6zfQdxs7E4Qk8?loadFrom=DocumentDeeplink&ts=127.83)):

Great. Is there anything about this project specifically that kind of drew your interest? What was your response when you heard about what this was, who you were going to do this for?

Sean Ramalho ([13:16:08](https://www.rev.com/transcript-editor/shared/Vpsm1UZiI0qRbDxTRVvNwnJBrB9pkMzpvBCo2rbwlEljYXWcpr2AeuVzuGM8fXYqhDA0JCTpbW7etbJbzkIiT25Xw_M?loadFrom=DocumentDeeplink&ts=136.56)):

So I think all service projects are important. What's unique about the Kaboom Service project is this is a project, this is something that will last for a very long time. I think there will be decades where children will play and enjoy and develop and grow and have appreciation for this playground that we're building. So I am especially passionate about the Kaboom organization because I think it's a service opportunity that pays for generations.

Speaker 1 ([13:16:35](https://www.rev.com/transcript-editor/shared/1F115SAETUWBXZe9qp5YjaMzI4z2tuqUBWzu-TOlqStsOVqsWzhG_gCtOaxuRMRrxhJOWJrfPxkurzVayKSZSGOLDo8?loadFrom=DocumentDeeplink&ts=162.99)):

Awesome. Anything I didn't ask you that you think is important?

Sean Ramalho ([13:16:37](https://www.rev.com/transcript-editor/shared/Z6qlGWOUwC6n_BHotseXdTgPYBAAk8FeaIo0AHk9GE_F3jtHljI-f_q0CTi5cDsokXY95N4inpNlqqCmDfrNJYCkcc8?loadFrom=DocumentDeeplink&ts=165.18)):

No, I think we're good.

Speaker 1 ([13:16:38](https://www.rev.com/transcript-editor/shared/OWLd2xC9_X8_7MnvdcjxNL96OD86VbfTzej2ch19UN5VVBVNxNMW-1PfbGI8x6MixiKc_foMESevFyY45QJh5QCOg6M?loadFrom=DocumentDeeplink&ts=166.17)):

Covered it. All right, Sean, thank you so much.

Sean Ramalho ([13:16:40](https://www.rev.com/transcript-editor/shared/yAy_N3O9P3NEtKWhtJI4pL1OO3ji129eENHXke6eh0Dh-fWkC_8SsU0lIrM6euqM_brNZ6AOsXEHsJWQLDLivQuRrjw?loadFrom=DocumentDeeplink&ts=167.88)):

All right, thanks.

Speaker 1 ([13:16:40](https://www.rev.com/transcript-editor/shared/-uO0ZF4zspM92giSGUyD-d86IUMVAc15I85sx0_tE4XAT2AT5eAd9Io6p855y86-LgALPIgwhbhuiO0M9N-NZYXEd_k?loadFrom=DocumentDeeplink&ts=168.24)):

Appreciate it.

Sean Ramalho ([13:16:40](https://www.rev.com/transcript-editor/shared/4YALKXtfG6C2xtBNYqs0_aR7SAuUQJA34aFkiI34bqzH4KlPLYunIfX1Ob4QzFPNXG_DvJG7V1JfOsyS1UHPuBxRh5M?loadFrom=DocumentDeeplink&ts=168.48)):

[inaudible 13:16:42].