Tara Spain ([12:35:41](https://www.rev.com/transcript-editor/shared/Ly-KN0uDJ2xCilZQ0sBz_F_ZR58r_gcKzKBxQJfhzObKFK300bTy6iyLOW14vecQnmMxKaQL1S0CADK08c9hCVISQFs?loadFrom=DocumentDeeplink&ts=0.3)):

Tara Spain. T-A-R-A S-P-A-I-N. Title is vice president and chief operating officer Travelers Foundation. And do you need me to spell that?

Preston ([12:35:54](https://www.rev.com/transcript-editor/shared/SJ0TG89Wt7udwAV2SoyfFX0bCbkyugmfl-522TyDJsKvBRoZyrQqTv2zX7eZjwm_jUB_7NfB1B3SYYAn2DvWn6Aqijc?loadFrom=DocumentDeeplink&ts=13.26)):

That's all right.

Tara Spain ([12:35:54](https://www.rev.com/transcript-editor/shared/5BeAWJW8HERtvhGHaGeXtC26bUsFk9i99OhfDd9LF7pzzwRFV5Ikp5auI-iniXLq8HAOLVTnriPNflRLRShz1qrN4is?loadFrom=DocumentDeeplink&ts=13.77)):

Okay. All right.

Preston ([12:35:55](https://www.rev.com/transcript-editor/shared/8d0m6KaTOYRMlEYffb_dDIG-FloXq-t1KLtBKooHVC0yKgs4QyTjkzIDTiljrxCOCdYcy5hVqsyLMCwRhCUNEMdu28w?loadFrom=DocumentDeeplink&ts=14.76)):

Not the CFO.

Tara Spain ([12:35:56](https://www.rev.com/transcript-editor/shared/O-jV01ToHaExDdRXtxvnj5Qriyzhjhc0iVPybXW0NhEesCYLRDrf8kSo-_DqNl03jW3k1qdwaP_UVKS8IzE9lrJ19TA?loadFrom=DocumentDeeplink&ts=15.36)):

I mean I have two titles.

Preston ([12:35:59](https://www.rev.com/transcript-editor/shared/dU_INhw5vHMC-UCDDIrfWRql34PLJbMaA8IFTpMLSNYJwLF3UT7MKKWjf4PzK9vU-deAOplCIDh_LXNcYrAfkcH_yj8?loadFrom=DocumentDeeplink&ts=18.96)):

You were introduced as the CFO when we-

Tara Spain ([12:36:00](https://www.rev.com/transcript-editor/shared/hJxicEJYlvFZM5q7jpc2_hLXNmHj1UgG8wWA7DddTvL7FznFmGbG7RwfwcPXllAWv_PGi4LDPdCw3XuyhP3b8aoGf-0?loadFrom=DocumentDeeplink&ts=19.02)):

I know and I was like, "Oh, I got a promotion." Yeah.

Preston ([12:36:03](https://www.rev.com/transcript-editor/shared/SGzSsPdXhCQDVzZz9CjUr9Cwg2FtFT8kMkP0HghOGQdXpWsRw63iPDNQcarSKFCzFVY-K5To1uSWXCEJCkRExDPaJys?loadFrom=DocumentDeeplink&ts=22.59)):

That's good. That's totally enough. I guess let's just talk about that day. Tell me a little bit about your recollection of that day. Explain the scene to me and what you remember.

Tara Spain ([12:36:14](https://www.rev.com/transcript-editor/shared/vNg44iflTceHvIjFRXpJ3gbTVZVNu62ewJqycvOX_zl-_2S7WLmIJuGtPvFnpqrM3fB6GpawervevwSNn0IDGmAhG9c?loadFrom=DocumentDeeplink&ts=33.18)):

Yeah. I had an opportunity to go out to Chicago, see a 100-plus Travelers, employees, volunteer, plus some of our community partners come together to build a playground for KABOOM! Children and Family... I'm sorry. KABOOM! Sorry, I got to start over.

Preston ([12:36:28](https://www.rev.com/transcript-editor/shared/4f3_Z28nXnnqILpFipVQ_Vq8Hpf-aDrASkVAbS_rw_UtnyARa47MoDxcNpb-l-shY5XvnCkcZMxVfrOHwxK1sgLuZTQ?loadFrom=DocumentDeeplink&ts=47.46)):

Yeah, no problem.

Tara Spain ([12:36:29](https://www.rev.com/transcript-editor/shared/QGqvLetdCmkeQgaFj0uvmz4VBpeQQ7JRyTriV22DmMWWA-xQIWpOaM64xF6OQ4bcridBDd0wxN8xVUJQodmbDZdPrT4?loadFrom=DocumentDeeplink&ts=48.12)):

Ask me the question again.

Preston ([12:36:30](https://www.rev.com/transcript-editor/shared/W2d7hs4R-X5Q0dhDjX7JnEes6PzGfTpa2yoQ-2mJXzgoXU0YR_lHS7y9vOuU2-59hyAqeqdATATMXtF8oa10RvozLzM?loadFrom=DocumentDeeplink&ts=49.14)):

Yeah. Just tell me a little bit about that day, October 19th. And just tell me about the scene.

Tara Spain ([12:36:37](https://www.rev.com/transcript-editor/shared/Pp1nYLkBFVmd_4JIeQHfibWUQ7fYf-B24pr1EbP9HDoj4J6gdcXDX7XHA_OLwLTHESB8osRt2IA0RTPAl9rvZ_uTlrA?loadFrom=DocumentDeeplink&ts=56.13)):

Yeah, it was such an amazing day coming together with more than 100 Travelers, employees, business partners and community partners to build a playground for children of OneFamily and their families.

Preston ([12:36:56](https://www.rev.com/transcript-editor/shared/dlFGZOI4uRvSYPBk0qSsp1YFcOiQOHwtOo3D4En76K3cls8LeyE8v_RzcNOmUi9WvT_s1CYucPn-XE6X4OiqejVBXKg?loadFrom=DocumentDeeplink&ts=75.06)):

And tell me a little bit about OneFamily. Can you tell me a little bit about who they are and why they're an organization that Travelers wanted to partner with?

Tara Spain ([12:37:05](https://www.rev.com/transcript-editor/shared/cwOxGBnYCtdkRuhI9b-pI6Vwyap4FgVkDMUI0SKGV31M0OPJk_y1CLGv3w8fmQJpvW4KU130AvgHXN0aYLMGCFuWql0?loadFrom=DocumentDeeplink&ts=84.99)):

OneFamily Illinois is an organization that provides foster and community services to families in the Chicago area. We partner with this organization because they meet so much of what Travelers really stands for in terms of the things that we do in the community. They provide services for the foster families. They... Let me start that over.

Preston ([12:37:27](https://www.rev.com/transcript-editor/shared/dbLCp2aCpA540TVPLeWXR-o0Zmzhe5p_FL5wsLfQyXdBg6_9T4PToWqQ7PMkidDDqdQ3GzHdTZOhqXGgSEqmBo-b8sk?loadFrom=DocumentDeeplink&ts=106.11)):

Yeah, no problem.

Tara Spain ([12:37:27](https://www.rev.com/transcript-editor/shared/pXOWonluNVggX4dgLzmB6M8fNbgYfvt5aZW2q_nxIcOE6GyVhfDe7J-oNFkVYumJpeWWvK3N6GbjtNAl79yE21XITjQ?loadFrom=DocumentDeeplink&ts=106.95)):

Sorry. Go ahead. Ask me the question again.

Preston ([12:37:29](https://www.rev.com/transcript-editor/shared/3CznMYJJ2iMNuiC4dXiLlYVNmpKlt4dsHqHhO4yLHWE06D1e_OBHytAVLH3cn4pRLU10NFmt8dpvrdVdsgA-gc4ynUk?loadFrom=DocumentDeeplink&ts=108.75)):

Yeah. Tell me a little bit about why does OneFamily Illinois resonate so well with Travelers and the Travelers promise?

Tara Spain ([12:37:37](https://www.rev.com/transcript-editor/shared/Z8v5J3Rfv3wXwXRoYSD6VnwGPJrqU6U680pWL4GizSAkXuVGiaVYM7mNoYqBrcapExjQDWtnJMcJFXaYT0Rl9JqiKlI?loadFrom=DocumentDeeplink&ts=116.25)):

Yeah. Travelers selected OneFamily Illinois as our partner this year for the annual service project because of the services that they're offering to foster families. I'm sorry, I can't think. I wish I had the questions in advance. Sorry.

Preston ([12:37:53](https://www.rev.com/transcript-editor/shared/WfglkIo6LQnWv-rkXV1ExgavNxbLHNvqvaBv9nGq9kPhLzjOdPC_uPmfSeXRe15DIwkZs3gxzGkpcJ5LBhHvR0b4Slc?loadFrom=DocumentDeeplink&ts=132.27)):

No problem. Well, sometimes when you have them in advance, you try to memorize answers.

Tara Spain ([12:37:56](https://www.rev.com/transcript-editor/shared/p4AjF5-ExCL1fmwtXG1m0WOQqy4JRyjHSYvWttyZ6BglmuQ6C8XUoYWq6qpmW-ss6c44P8GWelrko6PJFcR7v049xMo?loadFrom=DocumentDeeplink&ts=135.84)):

Yeah.

Preston ([12:37:57](https://www.rev.com/transcript-editor/shared/vVtBg3sYWuUVO4quXbvvwoW6SVQBN8KkpCzMep6w2RLYutqH3zXYg_zy0yuISzhKHUmrXeyKOBpMeBLP1UVxYWdG9wQ?loadFrom=DocumentDeeplink&ts=136.44)):

And we want this to be a little bit more off the cuff anyways.

Tara Spain ([12:38:02](https://www.rev.com/transcript-editor/shared/bVwBWYnvH6kRgQvDzT9WvKaAUAdgeUCIsBQ012Hg0rVlE8PMwtU_MUoblx0gU85XMMWG8871SWKBqk3PPg2eKH3mOlo?loadFrom=DocumentDeeplink&ts=141.27)):

Okay.

Preston ([12:38:02](https://www.rev.com/transcript-editor/shared/BTy0sU8SG-DtjpUuE4D038QJgoeA3-KNSZXcR-aCNQ2Paa8NhrWLpx6gH4GVsRo73g3xYrxXOrXH1kd105xD8V-CcIc?loadFrom=DocumentDeeplink&ts=141.39)):

When you think about the Traveler's promise, to take care of our community, each other. Each other, our community and... Sorry, what's the third one?

Tara Spain ([12:38:13](https://www.rev.com/transcript-editor/shared/xWlIGm5miMqRkuf7MmNy3WKFELIAp_eHFacIYCz5N8fdlmjdNuLiJqolVbcG8LQyw319gkmHU7AJ5ilqMPIYNA8Wg5k?loadFrom=DocumentDeeplink&ts=152.97)):

Our employees.

Preston ([12:38:13](https://www.rev.com/transcript-editor/shared/xYU4pwDXKYuP7QFWfIgOzQuo7ODxv38PLCUjcpokRtZAsZ5qdg4T7YLOZuXu8ql1T027zNW42zjVLvPiqas6X1lBPL8?loadFrom=DocumentDeeplink&ts=152.97)):

Our employees.

Tara Spain ([12:38:14](https://www.rev.com/transcript-editor/shared/xfiznjK7KPbuE7RMxOQ8GtUVJdBFBUhgJijLxU5HwZq3jg1PfEKjPXRI84p-oZZtIk8Fs2E8OFsVh50IF-RozNkMZjc?loadFrom=DocumentDeeplink&ts=153.51)):

Or each other, our communities and our customers.

Preston ([12:38:15](https://www.rev.com/transcript-editor/shared/wvqxQXlbfjPWvcXmPJQip10a5DcAap-yrOL8eiRfZFV4AeDbDHEcLPOoRc4voeGSSP_sLqhMshEHE5kzJCnxe2uwT70?loadFrom=DocumentDeeplink&ts=154.23)):

Yeah.

Tara Spain ([12:38:15](https://www.rev.com/transcript-editor/shared/n9uEIVQgPIW1gpj2lD8213uXNny0MusfnOvRFvDZeISOgyJ9AfAz8WLikNEXESn9yDIv96k_hrRnUm89WjG1hhBGA4k?loadFrom=DocumentDeeplink&ts=154.38)):

Customers, employees and communities.

Preston ([12:38:18](https://www.rev.com/transcript-editor/shared/Xs50dPJc_mPPTWvo2I1tDURx_3gqjJN9aJJyw-ZsNwiYD3O9jKxtMCzWxwo6cQU0lnI0ZJyUdYYch4UdIkC1DYhrapg?loadFrom=DocumentDeeplink&ts=157.14)):

And I guess when you word it, maybe instead of, "We chose to partner with," "We wanted to partner with them," but tell me why you wanted to partner with OneFamily Illinois. Why does that resonate so well with the Travelers promise?

Tara Spain ([12:38:30](https://www.rev.com/transcript-editor/shared/-pDX4ta5nZcz8eLxudvlC6dt-U5YnSht5IkBQXlXQUqJkVdC0mgYiw2SocO2dvP_aF6b4CLM_FQ3OVc1_bIJxKqH2Rc?loadFrom=DocumentDeeplink&ts=169.41)):

Yeah. We wanted to partner with OneFamily Illinois because of the work that they're doing in the Chicago area and the communities. They provide foster families and children of foster families with these incredible services. They address everything from their mental health to providing health services and all sorts of things. And that really resonates with us because at Travelers, we try to focus on providing inclusive opportunities for children to succeed.

Crew ([12:38:59](https://www.rev.com/transcript-editor/shared/eOS-XjiLKBR_sSy53cXvFKntDCHPVOuo9_IxgbOVZ6AQDaLjwhy3hr-hk8Gy-BtkwkkUazPN6oRYRCgEUEt6qp0I9vY?loadFrom=DocumentDeeplink&ts=198.6)):

I'm just going to have you pull on your shirt a little bit, you just got a wrinkle right here.

Tara Spain ([12:39:02](https://www.rev.com/transcript-editor/shared/ROMBbVibHyLuJoKKasMSeCYRJl4B1yaCTgQujQ4vNjW_L5yBA_K1rwUiW3O8z3iFzGR1-9JHv2ZN0haRV_rCB_94iPM?loadFrom=DocumentDeeplink&ts=201.42)):

Okay.

Crew ([12:39:02](https://www.rev.com/transcript-editor/shared/263SDdMzpPwI9GyHhPaNJ5CTEvoJisbgpisRqS_MsKECaA5w0_jlMnCE2y8PzwDYR2_WiS4mRD8SY23hVK_qFO5aIA0?loadFrom=DocumentDeeplink&ts=201.42)):

Perfect.

Tara Spain ([12:39:04](https://www.rev.com/transcript-editor/shared/f45h-Pvfk2O4YjjFJx8_9HLGyuRqyzCR04BhiY_adp_9-cc9KZjbIwJ3-9ZMcACZYjLv5fYIbFRqRYyTGcmYJxQikCY?loadFrom=DocumentDeeplink&ts=203.61)):

All right. Okay. If I can talk with my hands, I'm probably-

Preston ([12:39:08](https://www.rev.com/transcript-editor/shared/aHObW1XvWAm6DUnHSyvqhrSPsg0-vWNzBhLsGgcxQP6dfzsN3ZUG5KpJkEyue_r2zSlS8GX9sXyqUCr7fr3XBHV9twE?loadFrom=DocumentDeeplink&ts=207.33)):

You can. Yeah.

Tara Spain ([12:39:08](https://www.rev.com/transcript-editor/shared/10ANlyDVoO17E8afUp2zuqBsUIZqNlwNPYRZAfGVxtl3N0NLUQtHv2_NDpx1gGiQ9kUD-Z4Q0YIgnj5QnW9JJRNXjUw?loadFrom=DocumentDeeplink&ts=207.75)):

Okay. All right.

Preston ([12:39:09](https://www.rev.com/transcript-editor/shared/IL8PU935k3RpXot6n_inWGgI70UVclIIaoJWvQIFI5DFVomqnuwp-wfaopb45KW-Wmkd6XASLj3ESYAoMKqevM5qvTM?loadFrom=DocumentDeeplink&ts=208.59)):

Yeah, totally.

Tara Spain ([12:39:10](https://www.rev.com/transcript-editor/shared/MRoks3t8c3NlyK6uc2WDPDnONC4Vmt36Fujt-SJbya_J9D9mxx799U4nGvedEwAzp_6ly2mGBUsM5PNstS9KaIVq4Xw?loadFrom=DocumentDeeplink&ts=209.7)):

Okay.

Preston ([12:39:10](https://www.rev.com/transcript-editor/shared/Lj_9sWhnVRxGjvfTzBzDatc_VrX1PM33_j1bzEkQv61Ag3kGjK5QGHdbRw7BbbyVf7l1b13ldnNbdA59H3zpBjFu3Eg?loadFrom=DocumentDeeplink&ts=209.73)):

Let's just go ahead and we'll do that again and we'll have some different, multiple versions to select from. But tell me again about OneFamily. And when you're thinking of the children and you wanted to partner with OneFamily, why? Why do they resonate so well with Travelers and your promise?

Tara Spain ([12:39:27](https://www.rev.com/transcript-editor/shared/Ba1xG7ge8DU_8sIrwZxETP2kmcfUkk1s4ONu3z4gW9CGtseZXiSRPZuKVULoDPHtABWluu5PvBmO4fN6GoXLO9XKbMM?loadFrom=DocumentDeeplink&ts=226.56)):

Yeah. Travelers wanted to partner with OneFamily Illinois because of the incredible services that they're providing to children and families in the Chicago area. They provide everything from mental health services to traditional health services for families to be... Sorry. I'm not thinking today. I'm sorry.

Preston ([12:39:47](https://www.rev.com/transcript-editor/shared/SFh-Er7Kk_4DUjRVM6D_6DzqURAzbctvTnSahL2d6SiWr7qgiZGyjpvwIRVLVsnOIW0CPbA7fURTgfii7CkkxapVWbQ?loadFrom=DocumentDeeplink&ts=246.81)):

It's okay.

Tara Spain ([12:39:48](https://www.rev.com/transcript-editor/shared/IORjFTfjqENw5siOoQcij8XkbPG1ifFmSsxQTcuHz6sCNRD0C7d5Qd3WLL_SE3Rlh4slV2CChg056tM6mP7BGqm72gU?loadFrom=DocumentDeeplink&ts=247.59)):

Yeah.

Preston ([12:39:49](https://www.rev.com/transcript-editor/shared/6mURmpK1FLTPkV5uvx1qA-bMlbAbbWPNDXAbbQptftOR7BiyV7d4_afrLY2-zLGMvb3Vl4JwX0XIfhcjqE2hTAkMx7M?loadFrom=DocumentDeeplink&ts=248.31)):

Do you want to just-

Tara Spain ([12:39:50](https://www.rev.com/transcript-editor/shared/wwY9M6Qds03elcCfFijXEFVY4Yl2EhyJ-5BA-L51dYaoBUDRte1hnsUHgK9dbOF0v2HVCNdS4hV_7rbsSJb5Gogb5Ns?loadFrom=DocumentDeeplink&ts=249.66)):

Can I start over again with that one?

Preston ([12:39:52](https://www.rev.com/transcript-editor/shared/SIX3wCJOiM0NAb6GreHSr7yFI6aXYw13FUkHQQFmZv33horpAOot6TN2egg6UMoK8JoMrRULcqSvvcxSpz5vyHskY3s?loadFrom=DocumentDeeplink&ts=251.82)):

Yeah. Yeah, totally. I mean none of this is going live or anything. This is all going to be spliced anyway.

Tara Spain ([12:39:57](https://www.rev.com/transcript-editor/shared/3c-38J61Cpc7NTtRDGliRwnb_fsarZqJQhGt6zIGgU-UrFzRFbXjagyu6apab35-s423woMx4RuqBeiuXTVSu7UTob4?loadFrom=DocumentDeeplink&ts=256.29)):

Yeah, but I feel stupid because it's been like 80 takes today.

Preston ([12:40:00](https://www.rev.com/transcript-editor/shared/5CnuDbI_GDhWRuXyPB7l7Ut2qLiqUjwtF7jJSh79oPUMLjtyezReocVi1KuPCbuky6hYfQ6G1n9PvgoCPs38wZiE4Ww?loadFrom=DocumentDeeplink&ts=259.86)):

That's all right. We're going to find the one and that's all we need.

Tara Spain ([12:40:03](https://www.rev.com/transcript-editor/shared/fPKOwPBFXN5iOX98nMVT9jk5X5CBmycR98zzgab6pl-3ud6Xvcog3xb2JwcbwBT6vS_DOSamPEDO6Ysm-gO52ADZPlc?loadFrom=DocumentDeeplink&ts=262.53)):

Okay. The soundbite.

Preston ([12:40:04](https://www.rev.com/transcript-editor/shared/xFXlDpyhJv7EqITMjPgk_SCy6Ve8wxgWoMcNikfkrduPsjwA_GBnosqlXx_HQD7LAvj9_eDuf8By417C_ExVMxrzHN8?loadFrom=DocumentDeeplink&ts=263.16)):

Please don't feel pressure about that. We can do 80 more if we need it.

Tara Spain ([12:40:43](https://www.rev.com/transcript-editor/shared/uUHBztclfaU1HVTANTC4G-fi_wRFnX3H3ap3q01tSxOBvEUkvHTL1RMe7vtFv0q9rnvEwRZevqQAPHt-LTzhNryQp4w?loadFrom=DocumentDeeplink&ts=267.66)):

All right. Let me think about this right quick. Why did we partner with OneFamily Illinois?

Preston ([12:40:46](https://www.rev.com/transcript-editor/shared/MCN_d7PApuMrMkLl1TC1ScIjgKx0GBL2I8Ujmve-jWQVSeLpenJf0ZeaUaJ8CVn_LMdwqc_n6Ma5qmVhp12LeUPYDFY?loadFrom=DocumentDeeplink&ts=270.51)):

Yeah, I mean-

Tara Spain ([12:40:47](https://www.rev.com/transcript-editor/shared/eo6e95Q59c-iTAZ4KappOrxsg-qhCF4aUBuE4E471qYqA7Enty768YqmpueL1uf3njHH3BCaIunR4MTTYgGTtW0JNZM?loadFrom=DocumentDeeplink&ts=270.84)):

I mean there's a whole story behind it with KABOOM! Travelers came together with KABOOM! to support OneFamily Illinois to build this playground. KABOOM!, for many, many years was trying to find a partner to build this playground for the OneFamily Illinois community. When Travelers heard about it, it was something that really aligned to the programs and it was something that really aligned for us. We had done many KABOOM! playground builds, we've done 14 of them. And I'm sorry, can I start over?

Preston ([12:41:20](https://www.rev.com/transcript-editor/shared/50iOgimu-YwboEEHNfgqaoaS5NilwkQ_5TmMckzz1TAWe4NomIJJ70zwSwLO9KrsrE7OzfPc0aEvj48grkDQJ54Vwac?loadFrom=DocumentDeeplink&ts=304.38)):

Yeah. Yeah.

Tara Spain ([12:41:21](https://www.rev.com/transcript-editor/shared/jNNB92QWo0oYXO3EbWar1zNARWWtA6YJA8i8aju-0P06nDG0td77WgeJoF5BCCUlpCqqOoTmctzzdtKfpNtFWgTtz6Q?loadFrom=DocumentDeeplink&ts=304.71)):

Okay. Can I start from there again?

Preston ([12:41:25](https://www.rev.com/transcript-editor/shared/NavxBVG7Dcs45Ts-ouLlyoyspHEgW2qt3Aj8q2EgSbjQIhHNdNrVXwUyKC_IXxXAG7wocg1flNgLko0K2Hj728SkBOM?loadFrom=DocumentDeeplink&ts=309.09)):

What if we started out, "When we heard about OneFamily, we just thought this was a perfect organization to partner with because"? And I think if we can tie into mental health, I think that that is important because that is the thread that-

Tara Spain ([12:41:38](https://www.rev.com/transcript-editor/shared/THvPZf7dA2z4mp4fn5HQjgOMS_BQlA96C6ymqf3qk5RAaHNVlQEBbVZ_IuK8K2czJkznw1cgJ-Tsv2vlLTDbCacUmZI?loadFrom=DocumentDeeplink&ts=322.17)):

To be honest, I mean, just talking now.

Preston ([12:41:40](https://www.rev.com/transcript-editor/shared/8O5O2i4XN2EMK6kKDrihIhIzM7LRVYTw8vOV1qoiNXAq2emoJ7R9dOy0x2vNfHr54sDGLmv5MQyBHE17O6Bx9pHWcx4?loadFrom=DocumentDeeplink&ts=324.39)):

Sure.

Tara Spain ([12:41:40](https://www.rev.com/transcript-editor/shared/7V4VU7j6F2ruWkmtSeg2XBZ7u1eHkS-7VP0-5QZZe23v8otDosJDMgueeUvWgbud7s8aXVgFtmoybge4-SX4wtnglCU?loadFrom=DocumentDeeplink&ts=324.48)):

But to be honest, the thing that really stood out about this particular project was the foster family angle. We've done 13 other KABOOM! builds before. This one was new, different and special because of the foster family angle. It just addresses so many of the things that we want to do and we care about and want to support in our communities. Everything from mental health to health to families coming together, making sure that children and their families have what they need to thrive. And we were also particularly struck by their model of having foster siblings, foster families stay together, which was something that we just couldn't walk away from. We really wanted to partner with them on this.

Preston ([12:42:24](https://www.rev.com/transcript-editor/shared/pOjnCRWIPBzT2Qv82NzXdOWzuxy31hk5gyTJYeWMVPAZSUMlLraUl4cIvlpzRKG-R4fhHjvkInVAF6-FzyUQXFJukNQ?loadFrom=DocumentDeeplink&ts=368.13)):

That was good. I don't know if you were just telling me that.

Tara Spain ([12:42:26](https://www.rev.com/transcript-editor/shared/oNO9QPyD0BEuvUrdlzQZp9pWMcgyBp9HNLsvnhhd75wmktAvF9VtuhTpPgVZbC3Gh_0qvSXoxzICKDHJQ2wMbPZ9p28?loadFrom=DocumentDeeplink&ts=370.26)):

I was just telling because I was like, "Well, let me just talk."

Preston ([12:42:28](https://www.rev.com/transcript-editor/shared/w_vn0SjPKEHVuwsiRNNGE_kyk7mvopp07FWQL-g5tThVOtJEC6kneULCKcO82-uxgORH65WrsdnIH02xVjjZa_G8DcA?loadFrom=DocumentDeeplink&ts=372.6)):

Yeah.

Tara Spain ([12:42:28](https://www.rev.com/transcript-editor/shared/lrsb6dAVpIZP4b8Ii0JVTd6JvXpbZmkCehzv4M_c5G01aCB0KFIZ0wBb40NX4HsKYOe44qTJ1WP6K83ZiG1zlxscIKY?loadFrom=DocumentDeeplink&ts=372.6)):

Yeah.

Peggy ([12:42:28](https://www.rev.com/transcript-editor/shared/idWpq-VZq3X4f17yNhzo255KWv693nyNIaLDixmfCFAOeuRX4P9ZQqqzPgkJnQSc9M8Ll9MnDsDGF4l5zd1Q5R0_zR8?loadFrom=DocumentDeeplink&ts=372.6)):

That's what we want you to do.

Tara Spain ([12:42:28](https://www.rev.com/transcript-editor/shared/UqrsW9r6jDnlN351yO49dJ2srJ2wURfeCuPa0YzXMYHrMfK8mf5Qn8EQuJfs0VBFgsMLpSZFLQ4jpn2eT7KYyItHA20?loadFrom=DocumentDeeplink&ts=372.6)):

Yeah. Yeah.

Preston ([12:42:28](https://www.rev.com/transcript-editor/shared/yATcZ1Nu6voUfDK0lbkU_Bf1iPUDG94U4RIyD95WbE39u76gCvCKdsMc-HLNlJe-vozZyHT3bJU8LNgrzYZL25znKzg?loadFrom=DocumentDeeplink&ts=372.6)):

That's what we want you to do.

Tara Spain ([12:42:31](https://www.rev.com/transcript-editor/shared/UdvoQvv5-_Z8PcPCoUHVtQymdSMumdgYZ6p91oDr-a9_ZYnf6QC0zy6-LxSvfmcrZXvSYNBPkOWjkgRvDGF5BD4pqRE?loadFrom=DocumentDeeplink&ts=375.12)):

Yeah.

Preston ([12:42:32](https://www.rev.com/transcript-editor/shared/YPs2XW96CAo6UKFEC8q_97rRYs2GnxF0XMkcJzq_tDGWKWXNP-ktvvv-vAyUDU95DIGVlpIxhbbFjwZ6LKuTXk7nn-I?loadFrom=DocumentDeeplink&ts=376.11)):

You don't have to feel like you're giving [inaudible 12:42:33], you're doing this for us.

Tara Spain ([12:42:33](https://www.rev.com/transcript-editor/shared/qUXnAClwX5Zm1qJ-t4q4SS8HEkXoWe84zN1Ev4n0JiqWPsufttWGMCwNy_A8-_FM-GiGQr9nf-LDDcQgBkmBT-TNK5I?loadFrom=DocumentDeeplink&ts=377.01)):

Yeah. I'm trying to like, "Okay, let me answer that specific question." Yeah, yeah.

Preston ([12:42:37](https://www.rev.com/transcript-editor/shared/h8F6y0MBbh57cSZf773sGr4ANlRjmVL__EHKLjg4XrsCVLTaiji-3I1-l2ZI-1w_CYKFMOqkB8U8Fq28eJhNXJoG7Ss?loadFrom=DocumentDeeplink&ts=381.33)):

From your-

Peggy ([12:42:39](https://www.rev.com/transcript-editor/shared/anwAbbb8VSvUGh8buDtssM8VVZ5xOKgKgzq7GA_L6bkB0Tu3HsU56ohXsgzDmk8obeJWINR64Dw3-xvB1uMAVr5bScw?loadFrom=DocumentDeeplink&ts=383.1)):

That was very, very good.

Tara Spain ([12:42:39](https://www.rev.com/transcript-editor/shared/PyaV3pAXcsMTKj6E5uqqBt08FckmLv3G1IIg3FL-fCzaXZfnIjEajUXVCR6FJXn9VvWqhsJDHk8_wVnF-SIyYxNATKU?loadFrom=DocumentDeeplink&ts=383.52)):

Yeah.

Preston ([12:42:39](https://www.rev.com/transcript-editor/shared/EP9dYv_lVKpYvoxJibS5qvVq6znmFRCuDjRPLx61xYWssqha-pE7vdJG0SqejCcH8jxTmt80YJlfCoHfizARpWOF03I?loadFrom=DocumentDeeplink&ts=383.52)):

Yeah, it was good.

Tara Spain ([12:42:39](https://www.rev.com/transcript-editor/shared/Zc0Yo-ykvVYdv5o-xDGwvkyy3H9Hw4ZY6d6Bt00H_FdhpyZT16KJ9d0U2lcP2DSzeawMjGKSTAcJnXgrFKkHLMS8hqo?loadFrom=DocumentDeeplink&ts=383.52)):

Yeah.

Preston ([12:42:41](https://www.rev.com/transcript-editor/shared/U-WPF8UlFQPt81MpiXBjlVv2IUKj2V1opv5rOiKQ2oXWy5_0C1uDvNkF6Fn9m8st_8_Ns4Vdmwe6IC5g80TxPKfufWc?loadFrom=DocumentDeeplink&ts=384.78)):

And so, I mean what do you remember as the response when you did hear about OneFamily and you found out that this was something really unique and really special? I mean what was Travelers' response?

Tara Spain ([12:42:55](https://www.rev.com/transcript-editor/shared/aeKElvI6svPWh_5sUFoHSkTdRTtVtQcn_UX-2y_LdvCsVRp1gYxYduhxOISz8yLews2O9_vLRPnbQ8ze443K-Sjp7Hg?loadFrom=DocumentDeeplink&ts=399.36)):

Our response?

Preston ([12:42:57](https://www.rev.com/transcript-editor/shared/YE70Imv_vLxLvR1yH5Fn9EfjaBXDGsmr2bHk6SvBhzrNRBAQToe7gtBkP3Qkj7zAkGVm1Dbyq0VJ1lL6Z45CrDcBS0I?loadFrom=DocumentDeeplink&ts=401.58)):

If you want to just take me through, "When we first heard about OneFamily, we just thought." I mean you kind of already said that, but I'm just looking for alternate that leads here.

Tara Spain ([12:43:07](https://www.rev.com/transcript-editor/shared/DtakHNLObBQ21Es1KVQu4VJE2cizhAH2Fmq48G722wIpcw9f--v72B2m2Tzt-8w-RCkCpkMPs6mTpPDDKD15PwZQ34A?loadFrom=DocumentDeeplink&ts=410.91)):

Yeah. When we first heard about OneFamily and that this was going to be the partner that we were going to work with, I think there was just an overwhelming sense of excitement. When you think about all the things from a mental health standpoint that some children have been through in the foster system and then to be able to provide a place that they can come together, a safe place that they can come together, it was just an incredible feeling to want to be a part of that.

Preston ([12:43:38](https://www.rev.com/transcript-editor/shared/qc-We4elhMCjZYKeJRvKJR44B6QPgxL8oijNZ-31GHqILwEbLlLA1weOyKHeIfe-Ew8a2Fe5UQswlZT7VWM_Xh_dtYg?loadFrom=DocumentDeeplink&ts=441.75)):

And so let's back up a little bit more generically now. And I mean every year Travelers invests a lot of not only money, but man-hours in bringing hundreds of volunteers. What is it about Travelers and your commitment to the community that makes the annual service project such an important thing?

Tara Spain ([12:43:56](https://www.rev.com/transcript-editor/shared/ISGPHsm9jC5HbBaZN3Br8A3UU34VDUmnnsm3BxeF4TmqY2l9aAIdbpPLTevuI-vC2tfpnKAbBePxo8WA-Es5gK3wAfA?loadFrom=DocumentDeeplink&ts=460.47)):

The annual service project, I think for us, is really special and important because one, it's a project that everyone in the company... Well, hold on. Sorry. Let me think about this real quick. How do I say... Is it okay for me to say that it's an important project because it's really the top down? You have the most senior leaders in the company participating. And you don't always have that with all the things that we do in the community. That makes it really special.

([12:44:24](https://www.rev.com/transcript-editor/shared/41L4vCr6qoTvONrgDIlSqJRmAL1u4vtwrizQQBBkkiCrZ7G00xwZeOJYxyU6c60lF5v9jGGWh78pyz57Vv2jZ4TKMaE?loadFrom=DocumentDeeplink&ts=488.13)):

It's also something that all of our employees, whether you're out there particularly rolling up your sleeves and getting involved, or you're reading about it and hearing about it, it's something all of our employees can really take pride in and enjoy, and being part of a project that does so much for the community. And then I think the other thing is it allows us to address some really critical and important issues in our community with the backing of a lot of resource, whether that's financial or just human capital out there, our employees volunteering.

Preston ([12:45:01](https://www.rev.com/transcript-editor/shared/WdTIx9gNpibBT6g198Dgiue8qOjTaFlevC7xDVgeAjQVMlglxHhqR2LILgaUopUwXkFsi2jY2KwBklD6LcLB7pi-26w?loadFrom=DocumentDeeplink&ts=525.6)):

And again, and let's just do one more sound bite about tying the idea of children and their mental health into... I mean they're of the most vulnerable parts of our community. And so when you look at the Traveler's promise, I mean, what better example than to roll in there and just really partner with these families?

Tara Spain ([12:45:23](https://www.rev.com/transcript-editor/shared/u1OpIVcVCxcUpoZN3khdguNp-a_n7VjFPt-ktXaEaUBy-gCXkseuVO5mhlKiUCXwc4p5crL3094jMwxjI717rAGEWEo?loadFrom=DocumentDeeplink&ts=547.65)):

Say that again. Sorry.

Preston ([12:45:26](https://www.rev.com/transcript-editor/shared/QPAKZ1M1tcC6f7JxaWrnhKdu6zKsxMwsWYWH5yEvkh7JpkaamkUcs2ecj9MJavU6Ipakyhg4u8yKtqHlLiA-FbBnQLU?loadFrom=DocumentDeeplink&ts=549.87)):

Really just trying to get another sound bite about the mental health side of what these children have faced and what this project does to really support OneFamily who's ultimately giving these children a sense of belonging and healing and all of these things with mental health.

Tara Spain ([12:45:45](https://www.rev.com/transcript-editor/shared/mEcrxiSy4xS29lIYfSaiLd2If8-zFxoRHoBtdy_LpT1RsjF6_mObbLLSTJ_jNq0egpVPcs5odjb0cutwBmlzO9IYIf0?loadFrom=DocumentDeeplink&ts=569.13)):

Children that have been in foster care and foster care systems and with foster care families, there's also an incredible mental health toll on them. And being part of this project and this building this playground and this safe space really will help I think children to... Sorry. Today is just not my day.

Preston ([12:46:14](https://www.rev.com/transcript-editor/shared/-X0XeK3qIxq3NlV5nMycp2SmY3X1UiC0RuCOISXFfJ1cIA3rl5cWX_LcGpBj_O7QfybcxJnLM2bBfrTWJCZ1Ldd7q-8?loadFrom=DocumentDeeplink&ts=597.78)):

That's okay.

Tara Spain ([12:46:14](https://www.rev.com/transcript-editor/shared/L6rmcgkRdxlF6OE10YJeICubJLcBKx09W5xa8dFTJmKXMQqsh89ju3uq3LI3wqlRmWW4xTDPKr1uG4cswqbQ5PJb7Lw?loadFrom=DocumentDeeplink&ts=597.93)):

I'm sorry. Go ahead.

Preston ([12:46:15](https://www.rev.com/transcript-editor/shared/yEyelu5WC2gcRMgMXs31YqPQDwk47h1B4ll8Wg5eOMmHwDZ_ch-EFTlRMYUUf-xGQbRFEXWthM3zVu92SgyFzpE6oX0?loadFrom=DocumentDeeplink&ts=599.1)):

Take your time.

Tara Spain ([12:46:15](https://www.rev.com/transcript-editor/shared/HM5EeE_plIIuC7G7049ajboTixwuEdUTkWr3J3luaN8H3d9Oz4lAzP92eayRS3iMxsvgjpBElZEeBf8T6qSzBtfF_i4?loadFrom=DocumentDeeplink&ts=599.64)):

Yeah. The mental health aspects of children in foster care?

Preston ([12:46:22](https://www.rev.com/transcript-editor/shared/zaoPYasSBUHczI1oK_duyb6TOgP6T3Ow0TDT7berDTZx6E6Oi_t4hvtDB-OSNgqvJ5hovGV2fuVzOJQ0ZSxFvuhPPe4?loadFrom=DocumentDeeplink&ts=606.09)):

Yeah.

Tara Spain ([12:46:23](https://www.rev.com/transcript-editor/shared/ny9Oz2x6wKDzWDPd73XofcI42PmZVJRqXLlONVCbf6WCq3g0ArsINIgnuxo5yJUilcA20PViEsXNsmLmE5NieyKc-PA?loadFrom=DocumentDeeplink&ts=606.72)):

Yeah.

Preston ([12:46:25](https://www.rev.com/transcript-editor/shared/nYWvwEHMmnZcGvcXCx04v8wSKIVL-VGdJpIl_OCMlHrQ0WGeP9Ze-CfVYDTu132KYFR67Ve3OhtyQh4vIsuAffVZmf4?loadFrom=DocumentDeeplink&ts=609.42)):

You could even frame it of, "Children who have been removed from their home and their families have dealt with a lot of very serious things in their life. And that brings challenges with mental health. And we believe in partnering with our community to..." Something like that.

Tara Spain ([12:46:47](https://www.rev.com/transcript-editor/shared/lhlF6M3PgczZrNGW5WaVDprSuNE4IgXTgXPWyHCiC0PgVQ-BDO7NXciQVwYdD_llSIjyYHxPuHOx8y5HJDOFWyyigoI?loadFrom=DocumentDeeplink&ts=630.78)):

And I just also want to make sure that... I mean, that's part of the story line to the mental health or whatever because I don't think we want to presume, I mean that a lot of the families... You know what I mean?

Preston ([12:47:02](https://www.rev.com/transcript-editor/shared/C2PCXdG_U3oBdwTrK6Xo1Xxsz9qax4ycPMO3_jcSoWv3PX-b1IHezoY9kHKUgq54n9XDpw9Xu6iSQX0jRys2qNQAhYQ?loadFrom=DocumentDeeplink&ts=646.35)):

Projecting that onto them?

Tara Spain ([12:47:03](https://www.rev.com/transcript-editor/shared/I_IecRwYmeAyhfmWwm4QWs5sHU4SvJjLu7xMgBPyujQiI7jVhNQRCKWT9l9L1dA4fCQlcg-5DqNUFtk3jvzjN_2yF40?loadFrom=DocumentDeeplink&ts=647.25)):

Yes.

Preston ([12:47:03](https://www.rev.com/transcript-editor/shared/2PveVjiD1tJ74wpEPmiBg1wUei_GO99iySzl1QA8uQNBFy_hJPDkcYINUjUwbk_gkde75C85NMyhq4FlRb_JWFQYrDg?loadFrom=DocumentDeeplink&ts=647.25)):

Okay.

Tara Spain ([12:47:05](https://www.rev.com/transcript-editor/shared/d-_lhTLlnoLWf1yNWDOXN9eaCPd7BWcDDjky_VEuDAERpIYRR2ihHX3Fy9IUYf2aBvVq-rH9fUgJlKzNUX1HGlPDIvU?loadFrom=DocumentDeeplink&ts=648.87)):

Right. I'm sensitive to that, but anyway, I can speak about it. A lot of families that have been in the foster care system, and a lot of the children that have been in the foster care system, a lot of them have been through a lot of stress. It takes a toll on them. And so, being able to have this safe, incredible place for them to come together to play and learn is, it's an incredible thing to bring.

Preston ([12:47:35](https://www.rev.com/transcript-editor/shared/qht1iKvU-Hk5lF3yDkX26QPddOWX5bn3lWoFEId5ZSq8sesguaLPRxWQKm_Af4ao4xNlWWst217hVA2gJP4ITTspqtM?loadFrom=DocumentDeeplink&ts=678.99)):

When you think about... Again, these kids have faced some really difficult things in their life. They have been taken out of their home, away from their home, away from their parents. And if not with OneFamily, away from siblings. Community is a tough thing for them, to feel that sense of community and identity. What do you think it means for these kids to see a bunch of adults come into their community and on their time, on their free time, build a playground for them and basically build a community around them and show them that they care?

Tara Spain ([12:48:09](https://www.rev.com/transcript-editor/shared/fpltKA0XnKgRu4gIO_rP-N1_wEDkRsw_-3WF09FbwQQ2H0VMRPGOpB45RZb6X8y1vSlO-0tgumeZvxuiSWy_n6u57Ig?loadFrom=DocumentDeeplink&ts=713.1)):

I think the children are super excited to see this community of people, who they don't even know, coming in to provide something for them that's going to provide safety and a place for them to gather and just have fun and just be kids. I think that there's a lot of excitement around that.

Preston ([12:48:30](https://www.rev.com/transcript-editor/shared/9iXMjsTGWu8gwN3iRIgfH3LA4_VGfEu1v6uReOT9MPCy4N6HYb68UZjMioHlnuEuAVOB9id4yUOzS7Csb3shlHRJBo8?loadFrom=DocumentDeeplink&ts=733.8)):

And then if I could get one statement, however you would want to word it, that this project really did perfectly resonate... Or maybe not resonate's not the right word, but this project was perfectly fulfilling the Traveler's promise. Is there any way that you could just give that statement that this project really does tie into the Traveler's promise very well?

Tara Spain ([12:48:51](https://www.rev.com/transcript-editor/shared/9esrlzxbD8mfKNypmfNw78K05bqkMfZgCGTsSaEUgxXHR-wC6AKd24GvUFVGfGfuES9Oo-mHK9cycxjnW2Qp9Fqtz4Q?loadFrom=DocumentDeeplink&ts=755.64)):

Yeah. When I think about the Traveler's promise, I think about the commitment that we make to our community that we make to our customers, to our fellow employees. And I think that this one just hits on all of that. This is an opportunity that our employees had to come together to support our communities and to work alongside some of our business partners and agents. Just really, to me, it just embodies everything that the Traveler's promise is about.

Preston ([12:49:22](https://www.rev.com/transcript-editor/shared/yk6Kba2uZ5KOrTsEqtXuu3YXUqvBRos1wAkOMux2ROTieW2YYwXLZSr3g6Xsthpmy2RQK18PMBkOJhTdFhTaju_gbnA?loadFrom=DocumentDeeplink&ts=785.82)):

Great.

Peggy ([12:49:22](https://www.rev.com/transcript-editor/shared/00o2GweLIU6cPQ0-lG1YJwAZsC4ByAgm4fbIfzSb4uaBUR7nnKtUIcpSPRHQBt7KvpHaEJsAsdjKRu6UPUKTk5sy0Tc?loadFrom=DocumentDeeplink&ts=786.45)):

That was great.

Preston ([12:49:23](https://www.rev.com/transcript-editor/shared/arzle-gBhWR_ZzTmGDEOlVGwpQqIaCna6-9q52DeGPYt3v6YOEjCXRFG2Z7ug7eAIuDoZAY3t2YnUiat4-c1ZWT3lzU?loadFrom=DocumentDeeplink&ts=787.26)):

Yeah, that was really nice.I'll ask Peggy in a minute, but as you were thinking, and I know we didn't give you the questions, but as you were thinking about this, was there something else that was on your mind in terms of something that you wanted to convey?

Tara Spain ([12:49:37](https://www.rev.com/transcript-editor/shared/Alhjhokbbj_EO66ygh0Bgauv8mdJHmA1n_ryGh382UKsPqX-JFStQCeBm2EoztudY5IzrOhnOTwq0SzpbMVhMSQ_KHs?loadFrom=DocumentDeeplink&ts=800.88)):

Yeah. I mean, for me, this was my first time being part of a KABOOM! build. We've done 13 of these before, but this was my first time. And I was just struck by the amount of time and dedication that went into the planning for it. And to see the playground really come together in just six hours with the incredible manpower of more than 100 people. It was just something that was incredible to watch. I mean, it really surprised me. I didn't think that you could build a whole playground in all of these other play areas and play spaces for community. And sorry, I just didn't know that you could build all of that stuff in just such a short amount of time. I was really surprised by the entire process and how it all came together.

Preston ([12:50:26](https://www.rev.com/transcript-editor/shared/cgrTRw3jKg-K8Olg0cqHdEOZzJEB5UfaVRGAZ3Bs3q7-TFx63cXIgp8ebcv2_3EXaKFFdBzDy9QVXqL3-jRi4pr7EWk?loadFrom=DocumentDeeplink&ts=850.59)):

What was the first year that Travelers worked with KABOOM!?

Tara Spain ([12:50:28](https://www.rev.com/transcript-editor/shared/0qr8tLr3T541x9WUgzbzZM6KK5MYA94kE3ed5bp3NtwMf_ZqPRGUpAq0p-0ie2J56jai2i4qwoUuAf5GtA5Qd6qxr6s?loadFrom=DocumentDeeplink&ts=852.51)):

I think it was two-

Crew ([12:50:28](https://www.rev.com/transcript-editor/shared/qABvq6JrvL_C3GVgKlWY_8bvmqbG4HRZ129_Hksdu2mqZvQ4Dv9Q4QekZVFZxH14f7gCq0NBwT9tILSp3Ft-Mu-RtdU?loadFrom=DocumentDeeplink&ts=852.51)):

There was some confusion about this.

Tara Spain ([12:50:32](https://www.rev.com/transcript-editor/shared/teLDRBydI9KeOAno3v76c3a99e0aY7oYAwOuXwTvmSXSbIHc5qT--aE9sMr7yxBoi7zRzyLa3WQBJrqECadnhqD8Mn8?loadFrom=DocumentDeeplink&ts=855.78)):

We have it documented. I think it was 2017 was the first one, 2007... But then there's been multiple and some years where there was more than one. And then I think some years where there weren't any. But this was the 14th.

Preston ([12:50:45](https://www.rev.com/transcript-editor/shared/WFlgYs4zzEvfQo4hRJcTVbn6Qg2fXsbaGfs8fiun0BcGePgczxrMDfAARPqoIo-f6bX0GlVoX1FMpO1Us3wdzd-CHHs?loadFrom=DocumentDeeplink&ts=869.55)):

The 14th playground build?

Tara Spain ([12:50:47](https://www.rev.com/transcript-editor/shared/JNIM6NLjOyJDyI9cHpd794rk02NqO84kyhzFktTXPn7a9xjwAZcoZ_8mGvXdR_zJKM-6R1iialjb1BrE8ObX2q-0Ar8?loadFrom=DocumentDeeplink&ts=870.75)):

Yeah, this was the 14th playground build.

Preston ([12:50:50](https://www.rev.com/transcript-editor/shared/De5T_paAyukxKtEiG69jcm4prGXitzDBvdaUD3CncGxRM2jRA2bkZHpMBBjORTmwYPDjlSYdrkhTCVo1-bV6cZxWWGY?loadFrom=DocumentDeeplink&ts=873.69)):

Peggy, is there anything else that-

Tara Spain ([12:50:51](https://www.rev.com/transcript-editor/shared/GQaHv5w42ZaxRLAJs03SlyyX6BNAoxMHE_h-aq_oNxuoQ2i-BIiiaUfIjcr0xpgNtxnfB72brVppBUZXKyrxWp5t2Go?loadFrom=DocumentDeeplink&ts=875.28)):

Yeah, anything else you'd like me to butcher?

Peggy ([12:50:54](https://www.rev.com/transcript-editor/shared/X7Q1Iq5XLjef7eIhkGccYhio7EnEFg7-imuy1RXRdFjNIovHKYmmdLCFdbISP7UiIxwY4x9tm8DiSgYooUs8tpnZnAA?loadFrom=DocumentDeeplink&ts=877.8)):

I think you handled well the first half of your questions that really, really well. Those first four bullets, I think you canned those. I don't know if we'll need any of this, but it might be helpful for Tara to explain some of the other initiatives that we had going on in case we show B-roll we could maybe-

Tara Spain ([12:51:11](https://www.rev.com/transcript-editor/shared/hiihhJcdgFN6g5LW1s8yp1deFT__MRkBVphTCF20l3gfu7HNNP8ROd8v1n5dUsyTnj-P30LpGAnvCIi5-ob8t4ii5a4?loadFrom=DocumentDeeplink&ts=894.69)):

Yeah.

Peggy ([12:51:11](https://www.rev.com/transcript-editor/shared/ppqM-Kn7sNiRWPW3cLWaoQPeG1MfOJal_uzVaFEh-5Ffh-Xv1uzvg54uq2vlOx-Yh4UoQrVj2bEZRpw5TvMM-_Fr0uU?loadFrom=DocumentDeeplink&ts=895.29)):

I don't know if it'll make it into the video.

Preston ([12:51:13](https://www.rev.com/transcript-editor/shared/cLUv-lYiTLDoqvZdWUh60Y9PeO0mB5b6Uz0aWNTSnnwKAAWMfr50Pt7RM4wZKvxqPChVDAfAvU8Q1KPgz1WvONaxlp4?loadFrom=DocumentDeeplink&ts=897)):

Yeah, but that's a good idea to get it.

Peggy ([12:51:14](https://www.rev.com/transcript-editor/shared/30_d4yqePkT3N_QAdIeK3uNqhIEKHmxV-fuPxEscvdKYLZO456GVv1LNl-aroXRpdSsH0HWni56YXkRqTvskodqG9PM?loadFrom=DocumentDeeplink&ts=897.96)):

We've got the computer lab and some of the other upgrades.

Tara Spain ([12:51:17](https://www.rev.com/transcript-editor/shared/y6sfXZx2S-X90IePgvUV7EPFJeNbTgPXTbJcMv6IYBH4_-CCpGvAk7C6ZrHAMlU9zqGcNwm1BM_KsZHKldW8hmNGG9E?loadFrom=DocumentDeeplink&ts=900.93)):

Yeah.

Preston ([12:51:18](https://www.rev.com/transcript-editor/shared/Yp1fqVeMyNJ67VENC1yb-c1zjSU_pLM8HmjPBi6p_HcNn1fPNQHCkuT2OlQa470v-kgn-aqssJLKEK_ktP0kAVc3pXs?loadFrom=DocumentDeeplink&ts=902.1)):

Yeah, there's the playground, the community center renovation, which is the clinical spaces. And then there was also inside the community center, the computer lab. I don't know. Those are the three main things I took note of.

Tara Spain ([12:51:30](https://www.rev.com/transcript-editor/shared/LnwZADn-90VANPmwFuuEMkYUFOVlaiI59NpVCrlBTLBlEARlpca2tJV7P8UKWEbG8HoswwbFIqgV5jrybJJOI2agXTE?loadFrom=DocumentDeeplink&ts=913.98)):

Yeah.

Preston ([12:51:30](https://www.rev.com/transcript-editor/shared/Gi66UUOfqYT7oFsLkzC6_LCbK76qwxw9DCRhWQ4LfulHgWekkxAA1uPFGI8vDZPr8UrX0PUHuXOQULqQV4D0NOXp4Vs?loadFrom=DocumentDeeplink&ts=914.28)):

Maybe there were other things, but do you want to just give us a broader view of not only people building playgrounds, there were other things that you were doing for OneFamily?

Tara Spain ([12:51:38](https://www.rev.com/transcript-editor/shared/_hBDzy2hSnFI5vJ_N3RbbkYIZrsOEqkBHH8ZS0FeKjbteBKui0EUtKM1h1G6Fldz7mbymgbWYZAXheYWxAcpBbZIEjU?loadFrom=DocumentDeeplink&ts=921.81)):

Yeah. In addition to the playground, we also did some, what we call side projects. We also help to do some raised garden beds, some shade structures. And then in the community center, which is where OneFamily does a lot of their services, we also help to refurbish their commuter... Sorry. Oh my gosh.

Preston ([12:51:58](https://www.rev.com/transcript-editor/shared/A6bvNJem9uwlx4CuaxjRlqsSCMLKUVz1Ym5lfeTxDniCpVMb82XafcYjmciyfeT7_CQ61589s3j_OvlBPRLCfrpWK80?loadFrom=DocumentDeeplink&ts=942.27)):

That's okay.

Tara Spain ([12:52:01](https://www.rev.com/transcript-editor/shared/84ChGB9nuIS4QvevGhQr_JuqfyKUGBpeSjoRZ5I1fljkLyDIL3hiIQt0UjU7JhT2mflgU4z1GJb1TxtINs4uTWwwRcw?loadFrom=DocumentDeeplink&ts=944.67)):

I can't talk today.

Preston ([12:52:01](https://www.rev.com/transcript-editor/shared/ZjN4la8jS_UqWC5s19iI0FxISVV2e0IWnA18-Ph4-mWMiu__v5Xqg15PPtT1CB5aqvoYuxWv_f7A20M8GjQmnq2M718?loadFrom=DocumentDeeplink&ts=945.66)):

We can pick it up right there, in their community center which is-

Tara Spain ([12:52:02](https://www.rev.com/transcript-editor/shared/nwvJ8kvVrkzzKhi2YdkuY5hQdXbHBlQRzaCyN8m_9EjT9HxVkzcBSsiizJmXwsL49eauM2P1jilMOpRO2qnJs_rwImQ?loadFrom=DocumentDeeplink&ts=945.75)):

And in their community center where they do a lot of their services, we also help to refurbish their computer center. We brought in some new computers, some new furniture, and it just came out so incredibly nice.

Preston ([12:52:14](https://www.rev.com/transcript-editor/shared/LGEa3MUYnuDQPQmzsEvSpUotBpjpJbI_co0w5DFPp681masASJwx3rwtPVz6aCY0cmtobg7TqwY0OElvDjFQWndg_24?loadFrom=DocumentDeeplink&ts=958.14)):

And then let's just mention, you also freshened up the clinical, the therapy rooms, right?

Tara Spain ([12:52:20](https://www.rev.com/transcript-editor/shared/sDVt-L5alRVMId3ZMaMixvPZmdejlOl8iy97Qd_Yze9pLH0L3_JZeGcsV7TOsVjr6G5y7WhKAvZDwS4fzihizOOZvso?loadFrom=DocumentDeeplink&ts=964.62)):

Oh, yeah. Did we? Yeah.

Peggy ([12:52:22](https://www.rev.com/transcript-editor/shared/OabDOcBP6vVRnCvf3SHxE-PL7CnTKFBrInTWMx-Al0qy31M66xil5zHEhBzuaDFCk58SW8c9g7pffDa8K84xX_Go-Jc?loadFrom=DocumentDeeplink&ts=966.15)):

Yeah.

Tara Spain ([12:52:22](https://www.rev.com/transcript-editor/shared/Zkjb_0gAGhuUH6-48LWVxmhosYOvGIXaoVxipk-jpbUD6UuwXNE94wAtMHZROTz_w2gWKmO_bxqu7f0r8oW6xX2gNiY?loadFrom=DocumentDeeplink&ts=966.48)):

Yeah.

Preston ([12:52:23](https://www.rev.com/transcript-editor/shared/Amz5KoVt7O78xy9BFmgqf-cdjKqroEWGGRHAzq7T6ramFeZdSb511ml1bTG-t-jhoNlrmbEv2xZ8FTnFRIl-0-E7wTY?loadFrom=DocumentDeeplink&ts=966.93)):

There's at least paint and carpeting, I think.

Tara Spain ([12:52:24](https://www.rev.com/transcript-editor/shared/f2q1e3Jxm0mSVe-S4Wg2EQ4iL4oErgytVIN6ir4s8ZIAwbUMv1mOd7Q91-9Ein3DuoRMP-mxn8vsAG9TwAwubzk0cCE?loadFrom=DocumentDeeplink&ts=968.4)):

Yeah. Yeah. In the community center, we refurbished the computer labs. We brought in new computers, some new furniture. We also rehabbed the... Rehab, it's probably not a good word. We also refurbished the therapy center. The therapy center.

Preston ([12:52:43](https://www.rev.com/transcript-editor/shared/RHPXo5XAxYM6pqtWjvPmaXLanWhDxrY8S-CMVg5ObveA_uYCyhPs7H_n62We1W7aUBY0QhjCV9jLIycgcsjIyycoHQI?loadFrom=DocumentDeeplink&ts=986.67)):

The clinical therapy spaces.

Tara Spain ([12:52:44](https://www.rev.com/transcript-editor/shared/HHS1z9Epi5azr6IGpEWIkFDz1CKXJM6BSbvHI8jCfWc13cH_u43OdPgiCkvIccA5JcxCKYKMcT4Ki2oG_oogryi_S04?loadFrom=DocumentDeeplink&ts=988.23)):

Clinical therapy. Yeah, clinical therapy. Sorry, let me start over. We also refurbished the clinical therapy center. We put in some fresh paint, some new carpeting. It just all came out so incredibly nice.

Preston ([12:52:58](https://www.rev.com/transcript-editor/shared/yFn1nd8-n1iJ0nsOmFGhf1eEKhYHJZHtXfXhuc8saCmE6qI044zg3hBMM8p-QknyYVEqjGUKuA-YnuC_-LnZx1XkDyQ?loadFrom=DocumentDeeplink&ts=1001.88)):

Let's say clinical therapy spaces. I think there were not sure. They-

Tara Spain ([12:53:01](https://www.rev.com/transcript-editor/shared/l1f9PXgzZAIJnWnFdXuNsSSjjHOV7RAO2ai-bk9XF2uNemfl_u1hfWUd6Ci4MBNGVNeFRkm9kMsDomW07QDWl2Z0bkI?loadFrom=DocumentDeeplink&ts=1004.88)):

There was a computer lab and then there was another-

Peggy ([12:53:05](https://www.rev.com/transcript-editor/shared/sGRqTXouzo1MnaAg2NPaNLC-wo3A-zLSk-gySgUUO_eFn1v2Yk_dl6jb98foLY08FVfhSkLRELDIMBZ8jrZu9AxxSXI?loadFrom=DocumentDeeplink&ts=1009.5)):

Clinical space.

Tara Spain ([12:53:06](https://www.rev.com/transcript-editor/shared/cB9bJdrZTezBSAN8svEbD_yMgWoTPu7OntM02mNnK2L1hcCfOo_Meh2ESI3B1Ps7EaExBaLNbOFpb-c6f_Rr3hEir2g?loadFrom=DocumentDeeplink&ts=1009.95)):

There was a clinical space?

Preston ([12:53:06](https://www.rev.com/transcript-editor/shared/MX6yWzjAgF5myI8IA3F_OFcoh8qU9eUgReG2H1jftX_bVSBF9QUBQ5Lo0SQNjladjU0qnXD_Keqc6qjLCgq1hI92ALM?loadFrom=DocumentDeeplink&ts=1009.95)):

Yeah.

Tara Spain ([12:53:07](https://www.rev.com/transcript-editor/shared/sXL2H9rXspgl4WPoEWPBkg3fe6w1qyqAk5pcTkrCMjDQmuikUioGfpx3kcslZkEkrR5saVu3kNzxtuUQUs6PjD6p3Eo?loadFrom=DocumentDeeplink&ts=1010.82)):

Okay. Yeah. See, I didn't go into those spaces, so I don't know.

Preston ([12:53:10](https://www.rev.com/transcript-editor/shared/GKJe0EpSGqRwbF18nBA19f9P7h0VjunhLxmTCRbBfjZMfYE8tQy0OW6uRTav6NeGMoQDiVpjaklqkD1Th2v-iot-ay0?loadFrom=DocumentDeeplink&ts=1013.82)):

I mean I think clinical therapy spaces is the right way to word it.

Peggy ([12:53:12](https://www.rev.com/transcript-editor/shared/-SJtTR61Go_T0pQu6f2Wsy6IWTAOK7RDcbGb5uSwMctadU3XNav_bFD7ORc3_klRnbYDDVX3GzR-zXbzPjKkQrF5Pp8?loadFrom=DocumentDeeplink&ts=1016.46)):

I think so.

Preston ([12:53:12](https://www.rev.com/transcript-editor/shared/EGRilOjY6K_8MnlXduQAOnG6x8X1LQtcsdcSWGtlLE2AZqgoJYguEZVlO3fchZm7d8oSn_vh9LgsLerkIoGfXXwnKQ8?loadFrom=DocumentDeeplink&ts=1016.46)):

Yeah.

Tara Spain ([12:53:12](https://www.rev.com/transcript-editor/shared/SvjkwOVih7Sa4GxqAZTEv1ddXkTtehTlahJT9UDO61FWpqg1smwRDVwGI1yDxs8vp0psA8WjrBCbXyJDWtZzmGowbPA?loadFrom=DocumentDeeplink&ts=1016.46)):

Okay. Clinical therapy spaces.

Preston ([12:53:12](https://www.rev.com/transcript-editor/shared/eyi9VP07d-G9vkkqFm9WtkeSzR1TeTsrXIWMRygYcYQy0_tkKZVMpmQmznwPHc8wIBKJKv5gU0baFI05bouqApaLYLI?loadFrom=DocumentDeeplink&ts=1016.46)):

I mean they're basically therapy rooms. But it's a nicer way to say it. Yeah.

Tara Spain ([12:53:12](https://www.rev.com/transcript-editor/shared/KEMhl053ROuFYgOVg-UPLExhBFXqP7TNRnVz4jhiWrAjPSdhc7YPV7P5ap_Dg-qgZPUaD2alX6HzyGv_6fdtsF1Zq1Y?loadFrom=DocumentDeeplink&ts=1016.46)):

Okay. Clinical therapy spaces. Okay. We also went into the community center, which is where OneFamily offers a lot of their services. We refurbished the commuter... Why do I keep saying commuter? Ah. We also went into the community center, which is where OneFamily provides a lot of their services. We refurbished the computer labs. We put in some new computers. We also went into the clinical therapy center, and we put some new paint in. We put in some new carpets. We just really refurbished the whole place and made it just that much nicer for the kids.

Preston ([12:53:12](https://www.rev.com/transcript-editor/shared/mIUI78XA4XpBxDWfZ6y4RQ0BDZ9Iyo5XFzFi7ZPsG9rbEJlI49upUdoU4ZnWGxHoqSuUIW-udSQvEA4cyQ7AFUV3vqI?loadFrom=DocumentDeeplink&ts=1016.46)):

Let's just do it one more time.

Tara Spain ([12:53:12](https://www.rev.com/transcript-editor/shared/xFZ1H4Tf97R3Guml5IfCelycw8DVbIR9pucanhu-GcFu8WeBqJRpEIQdQVlp2wJdIN5Clja6QVcB8Y7M5LvJSh6biFM?loadFrom=DocumentDeeplink&ts=1016.46)):

Okay. I know, I'm like clinical therapy spaces.

Preston ([12:53:12](https://www.rev.com/transcript-editor/shared/xMlTA2E-Fuz9MzCSOSVQFsZ16DBHw2AKveyfFpXpf-O4mdGTWL39kLia6r2YxlU99PlUHcWiCCddti3J1p7Q4tg6cyY?loadFrom=DocumentDeeplink&ts=1016.46)):

We, I mean, maybe freshened up their clinical therapy spaces.

Tara Spain ([12:53:12](https://www.rev.com/transcript-editor/shared/TPwDsggsWgX4nq7rW2t2gJP6Ww4HgVf6HuHFYNF6TSUcGe6xWM8fwrHAI4s5OGkqvKwn-P1mEhF-ZqPn22WWmfhMATo?loadFrom=DocumentDeeplink&ts=1016.46)):

Yeah. And not the whole place. Yes, yes, yes, yes.

Preston ([12:53:14](https://www.rev.com/transcript-editor/shared/pKqURQ3xiKE1wmYuDLjjuCbPecZl1rPp9zRoxys74RsqVsf1vj5Dt4kGQFj6QKgrciU73IpoiSUkE3F1nM3sxSLEJq4?loadFrom=DocumentDeeplink&ts=1017.69)):

We freshened up their clinical therapy spaces.

Tara Spain ([12:53:18](https://www.rev.com/transcript-editor/shared/ubRFlDTD0MTSBFC2aFCdhNLGC20R8LcLaUcKHnmSmuQXyM0ZRSA99bOxTjSxMaf7B-0bHRAJ8NtPfOLAmFQxBXuYumA?loadFrom=DocumentDeeplink&ts=1022.31)):

Clinical therapy spaces. Okay. We freshened up their clinical therapy spaces. Okay, got it. Where do I start from? The, "We went into the community center"?

Preston ([12:54:23](https://www.rev.com/transcript-editor/shared/8egOtjW5t4FJgP3t5kbVDBnUYszoZ_UEthb-H4iFt7w1gxFM7Gp4AJnuqQhj3Rq8lAaLYwA1O6FT8SYazfM0tXAiyRo?loadFrom=DocumentDeeplink&ts=1086.75)):

And let's just start with, "And in their community center where OneFamily provides a lot of their services."

Tara Spain ([12:54:27](https://www.rev.com/transcript-editor/shared/B9KiXQ4ZQu5nOsN5pSOKtdn3ESWPH3IXxWwGLOyBPTP3_v6tEYv5p1G9zg194YR27b-0yW1BM3AbUqioXpH1Wl3OQn8?loadFrom=DocumentDeeplink&ts=1091.01)):

Yeah. And in their community center where OneFamily provides a lot of their services, we also refurbished the computer center. Oh, sorry, the computer lab.

Preston ([12:54:38](https://www.rev.com/transcript-editor/shared/Z7OS7kntdO0X6heO5sFYddNRU8fFROK5Zehe04UVMv9dRvePEJDRG12gaYd6pswTC94iql0nX0HKB9uv22pr_AJH8ew?loadFrom=DocumentDeeplink&ts=1101.99)):

Just do it without the... I think we have the computer center.

Tara Spain ([12:54:40](https://www.rev.com/transcript-editor/shared/TaCOSkAWrwMw2A8lbEgvRqD0PANTFIg3i1iniDVVDC628jcYDTJjwFWUt4eurDY8VjcRBg2FuQCSmowtiHQcA4wxw9k?loadFrom=DocumentDeeplink&ts=1104.24)):

Okay.

Preston ([12:54:40](https://www.rev.com/transcript-editor/shared/Xh7f3taO-5Jfsm5BBsK8agct05pda4zd44Dr17OWOZSPhVan4qYXvePnK7QOatkql69dCALhyn_rdlMNa5fVuzUaXbY?loadFrom=DocumentDeeplink&ts=1104.54)):

I think maybe-

Tara Spain ([12:54:41](https://www.rev.com/transcript-editor/shared/P56yLSfo9Gie0DyWmKGlZ1pxv6weqjv16x486CH0ZgAdNiPFieyr9vn-IvkjyFW9gpGc4647JlpjQNdb_nb8Np5TXnY?loadFrom=DocumentDeeplink&ts=1104.87)):

So you can splice it all together? Okay.

Preston ([12:54:42](https://www.rev.com/transcript-editor/shared/z5IXM5BBm6L5_579oVTzGHnK1HUunPeslJxejvFlTveEC415u9zdyOVgW8mOFrUCLuyV9ugu6PBzc13ngE-0ikJohmM?loadFrom=DocumentDeeplink&ts=1106.49)):

Yeah. I think maybe the list is tripping you up a little bit. Let's go ahead and you can just say, "We freshened up some of their clinical therapy spaces." Now I'm forget it.

Tara Spain ([12:54:56](https://www.rev.com/transcript-editor/shared/g2V17n0tsoRPmx_Y_1f-34B1c1P0cIQcALhPsSWuL_zBe4jnwYdTH3gQiJO3i4VPl0CuACRZT89ZJTfYBi4XvwyPsgc?loadFrom=DocumentDeeplink&ts=1120.56)):

I know. We freshened up some of their clinical therapy spaces. We put in some new paint and some new carpet, and just pretty much gave the place a new look for the kids.

Preston ([12:55:08](https://www.rev.com/transcript-editor/shared/ElzyRFd3Uu0spa8DEZUWd7sbsFVaMQA2pbWKHg6HrnPW3OVi4a8-ElufliOeA19VeXlRS4QPm3hIMXvASTEPVCuJZiQ?loadFrom=DocumentDeeplink&ts=1131.69)):

Okay.

Peggy ([12:55:08](https://www.rev.com/transcript-editor/shared/kdw0hJuCZzGglSkjsZv4T3ED1viXDSyb4WZLHDzCvJv0f-WflL07CwDb5uGp9eRWHHN2jZjICO6sHK5wOcvMrApcmuw?loadFrom=DocumentDeeplink&ts=1131.72)):

Yeah, I think the last three bullets, maybe just pass one by one and see what you get.

Preston ([12:55:11](https://www.rev.com/transcript-editor/shared/3Hi7CxTqBqpKqWyGYD_p7__b2o8C21r_Cq9B8FDLwhbffIj_hpXAY0h0EthDiv4INYWEn5OlVMEUvsSoZhgV6auTAGM?loadFrom=DocumentDeeplink&ts=1135.08)):

Sure. Why is it important for Travelers to address social and economic issues in the community where you guys not only live but do business?

Tara Spain ([12:55:29](https://www.rev.com/transcript-editor/shared/vzd6rNh2ozjNOp4HDby2pmX8UkOJbeprddYJDBwc5tado6RdKUubiMFXqLo5TZD-TVepUiJxJaPw1tVwZdqAfZyRxuA?loadFrom=DocumentDeeplink&ts=1152.84)):

Say that again, sorry.

Preston ([12:55:29](https://www.rev.com/transcript-editor/shared/CuciAJYAiZUAfBCZC-NRc8aH_vDtJjPavOOStePNuX6n8eL_k3UUABDtf3WWhKvKrywTuXsJFv_puTnFt2Ncj_3_71k?loadFrom=DocumentDeeplink&ts=1152.93)):

Yeah. This is just going back, this was the idea of the service project and the Travelers promise. But why is it important that Travelers addresses these kind of social and economical issues in the communities where you live and work?

Tara Spain ([12:55:42](https://www.rev.com/transcript-editor/shared/MocV34ttEPOPDSzjaV3wwLNMjeuNR-FKsjdZL7FYbH71PIEHTIEJrYfIb5y3D5JAKlI6bxMxhMniBsBWnLmdnTZ7InM?loadFrom=DocumentDeeplink&ts=1166.07)):

Yeah. At Travelers, we really do try to find that intersection of where our... Sorry. At Travelers, we really do try to find that intersection of where community need and our business interests lie. And supporting the communities is something that really aligned to the Travelers' promise. And I can't even think today, I'm sorry. I can't do this today. I don't know why, what's going on.

Preston ([12:56:12](https://www.rev.com/transcript-editor/shared/UalsY6XQvYGLUt0vGFrbcSmu0ICVA1612SnusUTigE2DHjnNjFwem53Y_ytfykB_ZLr4ssHcCoGLVrjNK9xfeR93Stw?loadFrom=DocumentDeeplink&ts=1195.92)):

Let me ask you this. Social engagement is obviously the whole reason behind doing these community service projects, right?

Tara Spain ([12:56:18](https://www.rev.com/transcript-editor/shared/KWAUqJjLdCIDE0_sw80WD9KIP2fTNZ2HKSDWRwhSZ8KrFxl1l3MmtPWjngTDVEkxU8RyCV_zmdR7bWswOWh5wFbwxVo?loadFrom=DocumentDeeplink&ts=1201.83)):

Yep.

Preston ([12:56:20](https://www.rev.com/transcript-editor/shared/mLAyPTHThTJhUkT1E880zHHSjjJdINuy5STeJV8qAX5bdEBspimwIihjzq-paBqxRKoIll2Z216SAoiarwwcFDpsVQE?loadFrom=DocumentDeeplink&ts=1203.75)):

Yeah, we can talk about how you guys are helping these other organizations, but how does social engagement actually make for a stronger company within the walls of Travelers?

Tara Spain ([12:56:31](https://www.rev.com/transcript-editor/shared/1vPk_YdxECe7K6ggFBQ24buQSYfNN_szNl5yLOOUjaIR8jyY2f6mL4f5HdF0IHOSeOF1Z_upMLq4nx6JasPauMnbLXY?loadFrom=DocumentDeeplink&ts=1215.45)):

Supporting the community and the work that we do to support our communities is really important for us in terms of strengthening our brand, strengthening our employees, and giving them the opportunity to engage in the community and experience some professional development. Also, it strengthens our ties to our communities and our communities see us as a team player. I don't know. Sorry. I don't know what's... I'm having, my brain is completely blank right now. Maybe because I didn't have lunch. I don't know. I'm sorry. Or I've been at a strategic planning meeting all day. I have no idea. This is not typically me. Sorry.

Preston ([12:57:16](https://www.rev.com/transcript-editor/shared/9P8K35ZT6zqLS_zrW0nlkyyAoTEJvWxzLGJBQ7a9B8cL-nI_epCJ2Khsm_SbElYwXg081wn18LMcxXvFEh4K2lHERI8?loadFrom=DocumentDeeplink&ts=1260.15)):

Travelers obviously decided at one point that building a playground is really important. And I think it's because it again, ties back into the Travelers promise. But why do you think a playground can make a stronger community for OneFamily and the families that they serve?

Tara Spain ([12:57:31](https://www.rev.com/transcript-editor/shared/sXg_vYNEDm5vcRTuuENRwG2UEJeoNG8iloiuR5P7wCJ0GuoozUjhTYZ7PbrmaPkdeu-xvKz4OqjfJLk-MSeBS-xx5K0?loadFrom=DocumentDeeplink&ts=1275.27)):

Having a playground is such a great asset to have in any community. It's a place where children and families can come together to play and explore and learn.

Preston ([12:57:43](https://www.rev.com/transcript-editor/shared/wrRX87GlATCToKZ2eXnltyfDTV-zUWgmwN2e1aA7VSbE23Ip9gcCKsej_afm9FpmaNfc8wFzjEJdONjA4_kWn9Su3Jw?loadFrom=DocumentDeeplink&ts=1287.06)):

Great. Anything else?

Peggy ([12:57:49](https://www.rev.com/transcript-editor/shared/R36ausw3iIb7yFfj787dvwKG_PsFauisMP0Z17h7dnyRmsj8y3TTWXPUbNeplEcPt4uial0-Pp0OLVbKhgSuqVFpTi0?loadFrom=DocumentDeeplink&ts=1292.7)):

No, I mean, I think we had the soundbite earlier in the conversation.

Tara Spain ([12:57:52](https://www.rev.com/transcript-editor/shared/RzdJm7lhp4yZB3ndHQrbYAYS9TyX4zQVIZzGCLx5KfLeIjw9bm6052maFKZ2lq_v3ClDj53G-eMRE4hcg2IrC1iGj3E?loadFrom=DocumentDeeplink&ts=1296.39)):

Sorry.

Preston ([12:57:53](https://www.rev.com/transcript-editor/shared/xnjya6P5l-EyllQEaX2K1VXwyuRv4fdgrr61kiI1j6voLyFiVLPuy-3aw9tc-ecIC1ECfQN5AKCJj1Z5iudf9Vje7Fs?loadFrom=DocumentDeeplink&ts=1297.14)):

Yeah.

Peggy ([12:57:55](https://www.rev.com/transcript-editor/shared/-5JyHCyotMGDntPC4oyk-Bmh4SDtMagXZrDeoThi6akg56fctfGhuONcl59GzfxEt9fjGuDfWYe3shTExEmn7meP1iw?loadFrom=DocumentDeeplink&ts=1299.48)):

If there's any other bridge to connect, that would be something that you have your eyes on right now in the edits.

Preston ([12:58:05](https://www.rev.com/transcript-editor/shared/hiSLuG9P_2NYVofmhVntSUZrxT4Kp4p9Q_k-4Q3gXGbV-QfQPoBE-qrNzzE04xAAYYe73PcdEcHK4jPxowj73vguspA?loadFrom=DocumentDeeplink&ts=1308.81)):

I don't think so. I mean I think really the place that we need to really fill in is some of the earlier stuff about why this really resonates so well with Travelers. I think we got it.

Peggy ([12:58:14](https://www.rev.com/transcript-editor/shared/M7bx0hdXOKyeq7bdPra8uUdjZ4pTpoPmsvbENsPhBDjMqDOo62-n_yDiAU_jcP6ej34RR8VvCcAELPe04tXA4v56teI?loadFrom=DocumentDeeplink&ts=1318.02)):

Okay.

Tara Spain ([12:58:15](https://www.rev.com/transcript-editor/shared/WRinL66QpYB-nANWwcfEq4WaUsuc8X6wODpdvz6FGdG5F94Bapk7lc5yj0_-huxCgRFpKufJdqfJabClGO0U-OnspSk?loadFrom=DocumentDeeplink&ts=1318.95)):

You want me to fill that in? Yeah. I'm just trying to figure out how to connect all that.

Preston ([12:58:25](https://www.rev.com/transcript-editor/shared/_0mvyw2vV8wn6-3gAP7N566R2tpCMIh7vdBynped245lUJVkjrPOzTZPw2m20jF9kqfE-0OZNpQqpmTyHGun-N9ZdW4?loadFrom=DocumentDeeplink&ts=1329.6)):

Yeah, I mean, really, and-

Tara Spain ([12:58:28](https://www.rev.com/transcript-editor/shared/Of8d6oZlUa15k7K2VH3AynOy2Fo7LfvTm2paGQLA3YVI1uOSyv0sjVekfHF7DqPGCR_poP5SBLjZmejrK3ZX8zpb5GU?loadFrom=DocumentDeeplink&ts=1331.7)):

Because it really is. I mean, to be quite honest, it really is. We're looking for a project. We're looking for something that has a wow factor, I mean but you don't really want to say that on video you want to say... And I mean to be honest, it's far outside of what we would normally do. We don't normally do mental health. We don't normally do health. We don't normally do foster care. I'm trying to figure out what those connection points are other than it's kids. It's something that Travelers felt was a community building opportunity. It's something that brings families, community together. It's something that addresses mental health. It's something that addresses the physical health of the community. That's why building these playgrounds is important for us. We see them as a place and a way to bring communities together.

Preston ([12:59:16](https://www.rev.com/transcript-editor/shared/v8Gy553mA54WPybx0dJZKw0toongj9SWqQ4qcGat-c5LGzcOxc854HgqfoplvtU_Sv9xOilE1WmnC-aNgn7tkujgZIs?loadFrom=DocumentDeeplink&ts=1379.73)):

That was really good.

Tara Spain ([12:59:17](https://www.rev.com/transcript-editor/shared/Ic0akV5GqSb2kH0txiWBBpJacq6UZfXOtU8Yl5dZFk_Jcjne1fDo_-0cOcCjqtZdS-MOjmPG5C8q9SjBkIOvLswdcdo?loadFrom=DocumentDeeplink&ts=1380.75)):

Yeah.

Preston ([12:59:17](https://www.rev.com/transcript-editor/shared/QKO0bVVvXBIcdMJeQ--leimrutSGBS8ULJA6zJgMzQtAYjSZW9KUiQsZW79fUGlxT61MpjBDiF5hMxIfqI9kJxweo9A?loadFrom=DocumentDeeplink&ts=1381.35)):

I actually loved how you listed those things out like that. That was, I thought that that [inaudible 12:59:21]

Tara Spain ([12:59:21](https://www.rev.com/transcript-editor/shared/B0lJD3uNAIBBN_a7-OaHzL2nhTYDAoTWlareFwOXUXZNbNxHtH6sj3QdIj-tCX8FmLyhsDOD_2ZLYLaTDNrWl6g0gNg?loadFrom=DocumentDeeplink&ts=1385.49)):

I mean my face was like, but-

Preston ([12:59:23](https://www.rev.com/transcript-editor/shared/l25i-D9pcmJumFhdwfGlS58iJax2bOSIK_u1lIbd6OHwvPXxM7iqg8bfbzQW8BsNaGmdXJsGho17SryxCIYFK1FIXAk?loadFrom=DocumentDeeplink&ts=1387.2)):

No. And so what I'm noticing is that-

Tara Spain ([12:59:25](https://www.rev.com/transcript-editor/shared/FXh6K8Fp_rxqQGj-ESfX-j4nDa2wXf_1grPL-kGZtLDhX_z8zKSr1DxeMR6Rnvifz-uaLoPXbbfyrBMedvoSV2hVzI0?loadFrom=DocumentDeeplink&ts=1389.48)):

I look up.

Preston ([12:59:26](https://www.rev.com/transcript-editor/shared/iREgcTQ2fKyHkQ0tjM-6d330bk2MoHuTMSsIbg3qBW51Jg9fBSCOY5DHGZq8thUwr7R-bND4EdBE-uHMAS0ZEPLhEbY?loadFrom=DocumentDeeplink&ts=1390.2)):

... when I let you just... When you're like, "Okay, hold on. Let's take a break from the interview and let me just tell you something."

Tara Spain ([12:59:32](https://www.rev.com/transcript-editor/shared/eJ9HIx-PDed7osTJReSvWJ8SUcIT2GxRH567OSAURquOaqkcP5gWFcwhdSwrZCKQHiE898HFRa49HAm1B3fwg8Fksso?loadFrom=DocumentDeeplink&ts=1396.08)):

Yeah.

Peggy ([12:59:32](https://www.rev.com/transcript-editor/shared/YFAEaCaieYoc9gF2SVbC5IuVF89hJAtJvuuLWNku6evZtcDyUCxOnAUAeayG51HjcRCEjmZcVh7OqgT8HWTXGhTRFnU?loadFrom=DocumentDeeplink&ts=1396.65)):

Those are your stronger comments.

Preston ([12:59:35](https://www.rev.com/transcript-editor/shared/RipN-qxpoZfzsr7iyXc1Gn0o-XThd33IzTpTANTX9D_jE9apHUHLa9f2EYW_vJQvIdgc8aenxIeB26c4WbhTW4achd4?loadFrom=DocumentDeeplink&ts=1399.2)):

They're your strongest comments. And I think that those-

Peggy ([12:59:36](https://www.rev.com/transcript-editor/shared/xXiz3_mZr0XKz-UG99aY23oHFeAGC-gSLEFcN9PYoYGd2mlbjgUO05Y0LQea1t58JlmxfrIEmw-R29rACXgwfl1ZZHo?loadFrom=DocumentDeeplink&ts=1400.01)):

Stop asking questions, Preston. What's wrong with you?

Preston ([12:59:37](https://www.rev.com/transcript-editor/shared/BRjv_ROjffPwwlEi6rVe6Fu7TTRShQSyibkn8AGtl8_AEU3zmLuoPNdMSW0C_x--w5D0Fyh-ztk_vc-SDYjDnTbNvpE?loadFrom=DocumentDeeplink&ts=1401.57)):

I know. So I'm going to shut up. I'll just let you talk now.

Tara Spain ([12:59:40](https://www.rev.com/transcript-editor/shared/b0YLPNj9ZT9Q05y0NnLjjCHPvbach9jdybqzXlFDd3qU7gAKngBzMFgRAyFB20B_X_6YRnL3rgwTPpeEYPzjQdw4ZSw?loadFrom=DocumentDeeplink&ts=1404.27)):

No, but I mean, it's true because then it's like I feel like I need to come up with a perfect sound bite and then I mess up. But that's just the truth. When we look for projects, we look for projects that have some type of wow factor. There's some type of story to it. Some of them are tied to what we do every day as part of our community work. Some of them not so much. But at the end of the day, it really is about building community.

([13:00:02](https://www.rev.com/transcript-editor/shared/5nBjWCECf0Q10PPsOf5nqSMC1PkOwb9VCH3UTZmBGAhLl3kk0kHtOdmkGFZdgxqRHR5-xdL7tymTzx61SsxSQ0vi--0?loadFrom=DocumentDeeplink&ts=1426.44)):

I mean, that's pretty much why this project resonated with us. And the fact that there were children that are in foster care that are facing a lot of trauma, or maybe the foster care system is taking a toll on them. And we wanted to do something to address that, to bring something like a playground that we all know what a playground can do for communities. It's that special place that you come together, you play, you learn, all sorts of things. And we wanted to bring that to the OneFamily community-